

# Adding Privilege to Health Professional Evaluation

User Guide

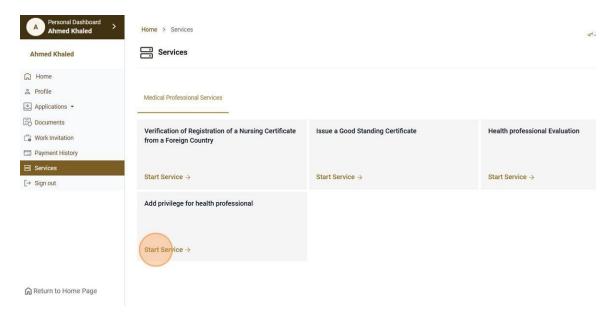
# **Table of Content**

Add Privilege, Upgrade Title or Update Second Title	3
Initiating the Application from the Customer Portal	3
Application Documents - Dataflow	5
Manual Document Upload	8
Application Review By MOHAP Officer	10
Receiving the Application Review Feedback	15

# Add Privilege, Upgrade Title or Update Second Title

# **Initiating the Application from the Customer Portal**

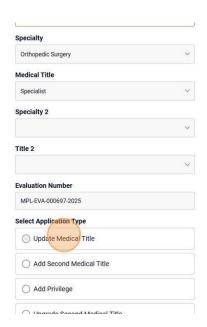
 The Medical Professional initiates the application by choosing the Add Privilege / Second Medical Title service and clicking on "Start Service"
 Only Medical professionals who have an active evaluation in the system and have no pending applications under this service can initiate it



- 2. The existing evaluation details fetched on the application details page.

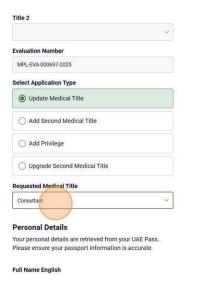
  The medical professional should start by choosing one of the following application types:
  - Update Medical Title
  - Add Second Medical Title
  - Add Privilege (Available only for physicians and Dentists)
  - Update second Medical Title





3. Based on the choice made above, the medical professional adds the requested and specialty (If Applicable).

Then they proceed to reviewing their personal details fetched from UAE pass before proceeding to the document upload page



# **Application Documents - Dataflow**

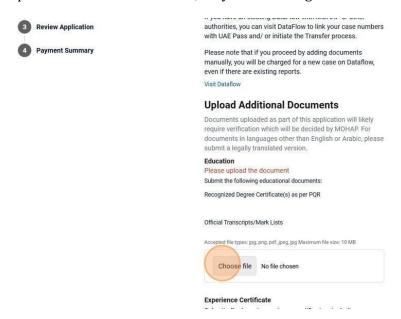
4. Upon reaching the document upload page, the system fetches documents and reports previously verified with dataflow and shared with MOHAP.

Whether or not the system detects dataflow document, the medical professional can decide whether to go and transfer existing reports that are not fetched to the application, or proceeding manually with the application

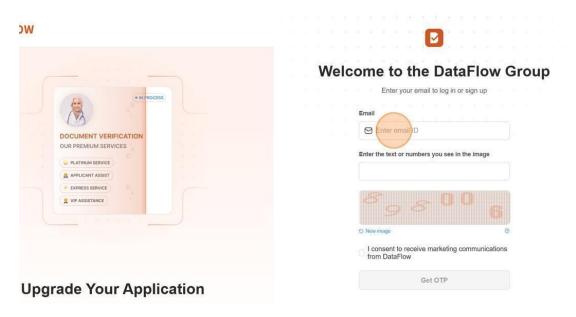
The transferred reports will be linked to the application.

To proceed to Dataflow, the Medical Professional must click on "Visit Dataflow"

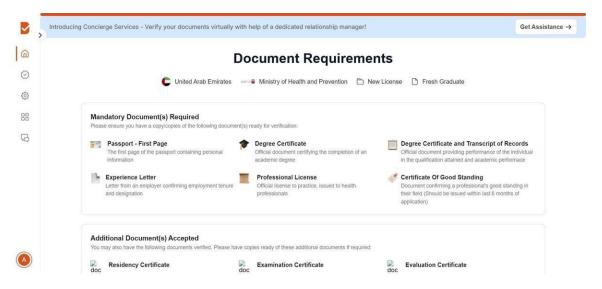
If the applicant chooses to proceed without a Dataflow document, and a MOHAP officer requests document verification, they will be charged for a new case.



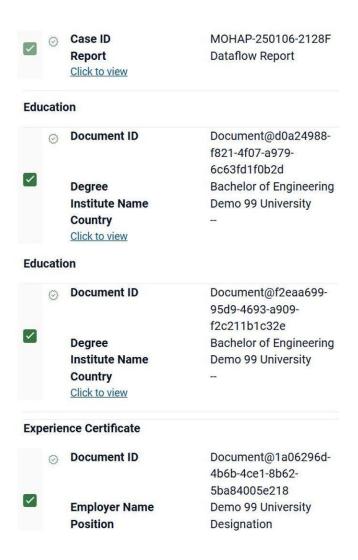
 Applicants must log in to DataFlow using their UAE Pass credentials, including their registered email and phone number.
 Upon accessing DataFlow, the system will prompt medical professionals to link their DataFlow account to their UAE Pass. This linkage ensures a seamless verification process.



6. On Dataflow, the applicant will land on the Documents Requirement page. This will brief them about the verification / transfer requirements. Applicants can proceed by clicking on "Continue". They get redirected to a page showing the existing reports available for transfer Additionally, if the applicant has previous reports associated with different email addresses or phone numbers (Either for MOHAP or for Other Authorities), the system will allow them to retrieve and link those reports to their current UAE Pass-linked account



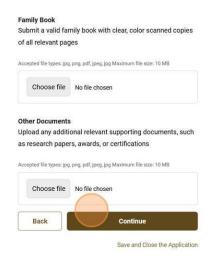
- 7. Once the medical professional initiates a transfer request, their application will be saved as a draft in MOHAP. They should not proceed with the application until the DataFlow transfer is completed and the documents are successfully fetched and displayed on the document upload page.
  - Once the transfer is completed, the documents will be fetched to the application and the applicant can continue from there
  - The medical professional can still manually upload additional documents to the application

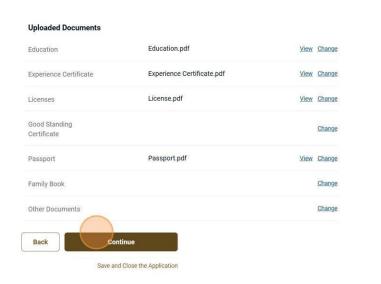


# **Manual Document Upload**

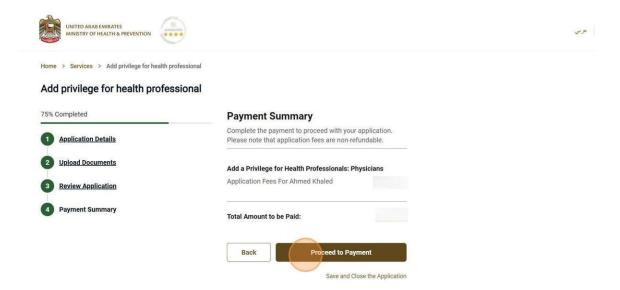
8. In case the medical professional chose not to initiate a Report Transfer from Dataflow, they will need to manually upload the required documents

Once done, they Click "Continue" to review the application before the final submission

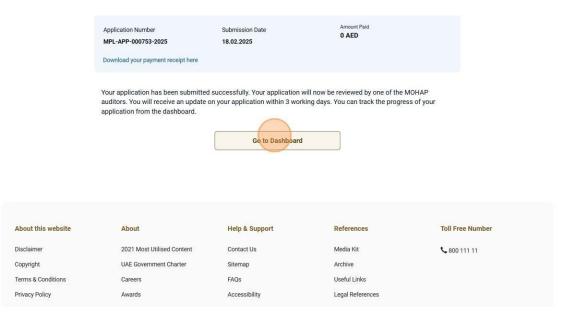




9. On the Payment Summary page, the applicant clicks on "Proceed to Payment" The fee is AED 500



10. After successfully completing the payment, the applicant clicks "Go to Dashboard" and can track the application from there



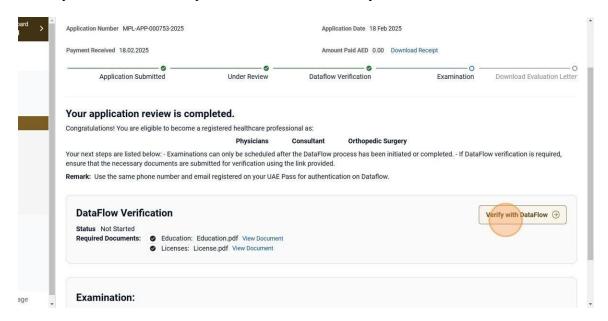
# **Receiving the Application Review Feedback**

11. The applicant opens the application from their dashboard after getting notified (Email & SMS) that it has been reviewed by the officer

In case Dataflow Verification is required, the applicant checks the documents chosen for Verification by the officer

The applicant can also see the exams assigned (If any by the officer); however, they can not schedule any exam before initiating the dataflow verification process

To proceed, the medical professional clicks on "Verify with DataFlow"



12. The Applicant gets redirected to Dataflow.

On this page, the medical professional adds the email linked to their UAE Pass to verify their identity





13. Once they login, the medical professional sees the documents send by MOHAP for verification.

They click on "Resume" to right side of the page to initiate the process

The medical professional can not change any document fetched from their MOHAP application, but they need to add the documents details by filling in the fields of each required document

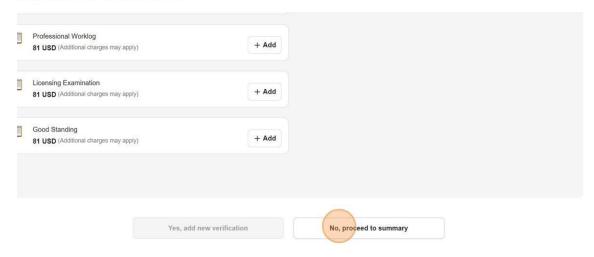
# by Degree / Diploma License First Name (as per document)\* Ahmed Ahmed Middle Name (as per document) Type here Last Name (as per document)\* Khaled Nationality\* Type here Date Of Birth \* Type here Gender (as per document) \* Select

14. Once done, the medical professional clicks on "Save and Continue" to proceed to the review and payment

They can add new documents by clicking on "Add"

Once done, the medical professional clicks on "No, proceed to summary"

## d Additional Documents

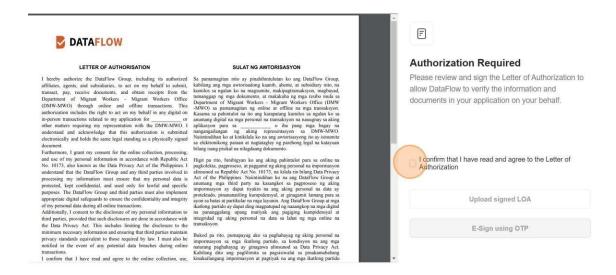


15. Before the payment, the medical professional needs to acknowledge the authorization.

The medical professional click the "I confirm that I have read and agree to the Letter of

## Authorization" field.

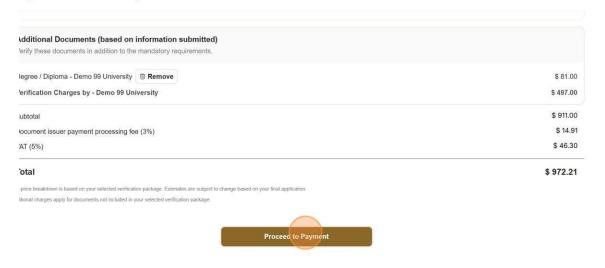
In case the account is not yet linked to UAE pass, the system initiates a UAE Pass authentication at this step



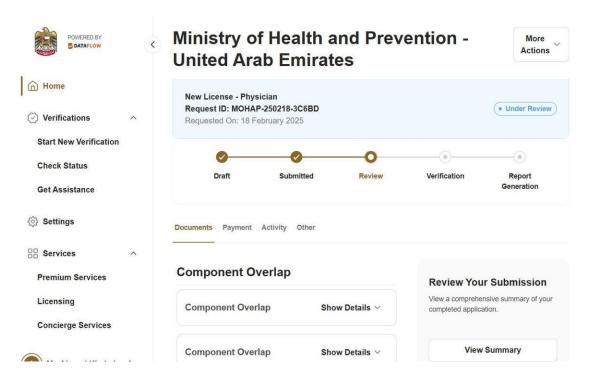
## 16. The last step on Dataflow is the payment

The applicant click "Proceed to Payment" to complete the request

## ayment Summary

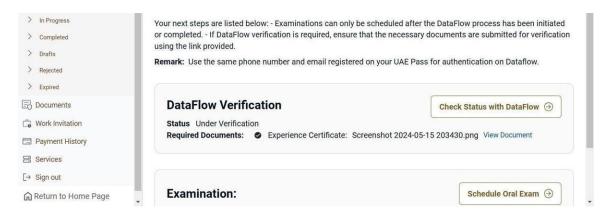


17. Once done, the applicant can track the request status

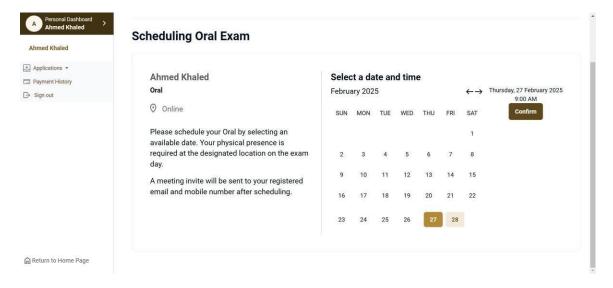


18. The medical professional can see the same status reflected on their MOHAP dashboard. At any time, the applicant can click on "Check Status with Dataflow" in order to go to the request page on Dataflow

As soon as the Dataflow status becomes "Under Verification" the medical professional can start scheduling the assigned exams



19. The medical Professional clicks on schedule Exam and gets redirecting to the scheduling page to choose one of the available slots

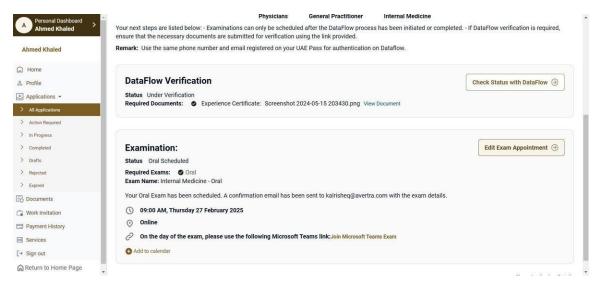


20. The Medical Professional Sees the scheduling confirmation.

They can track the application and have the option to change the

They can track the application and have the option to change the exam date by clicking "Edit Exam Appointment"

On the exam day, the Medical Professional clicks on "Join Microsoft Teams Exam" link on the exam date to perform the exam (In case it is Online)



21. Once the exam is performed, the Medical professional waits for the exam results.

They can download the generated evaluation letter as soon as the Exam Officer marks them as "Passed"

# Your evaluation letter is now ready for download.

With this letter, you are eligible to apply for a MOHAP license. If you need any additional support, please contact the MOHAP office.

**Download Evaluation Letter**