

# **Attestation of Medical Leaves and Reports**

# **About the Service**

This service allows the attestation of sick leaves and medical reports certificates issued by private or government health facilities, irrespective of duration, to be provided to the employers.

# **Service Process**

- Sign in to E-services portal and obtain username and password
- Fill in the required fields and attach the relevant documents and then submit the application
- Pay the required fees after the verification is completed
- Receive the attested sick leave from Ministry of Health and Prevention

## **Required Documents**

- Sick leave of five days or less: Original sick leave certificateA copy of the applicant's ID card
- Sick leave of more than five days: Pay the sick leave certification fees and submit the original sick leave certificateA copy of the applicant's ID cardApproval from the medical committee concernedReceipt of paid attestation fee issued by the Ministry

## **Conditions & Requirements**

- 1. Sick leave issued by a private or government health facility in Sharjah or a northern emirates can be attested a the health facility where the treatment was carried out
- 2. If the leave period is for five days or less, it can be attested electronically without the need for accreditation from a medical committee
- 3. If the sick leave exceeds five days and extends for up to one month, it must be attested electronically, with fee payment, and then approved by the medical sub-committee in the emirate
- 4. If the duration of the leave exceeds one month, it must be attested electronically, with fee payment, and then approved by the Higher Medical Committee of MOHAP
- 5. The private medical facility must be licensed
- 6. The period of time between the date of leave issuance by the medical establishment and the request for attestation from the Ministry must not exceed one month
- 7. Sick leave issued by health institutions in Dubai and Abu Dhabi must first be approved by the relevant city's Health Authority and then submitted electronically through the MOHAP website
- 8. Medical reports or sick leave issued by medical institutions outside the UAE must be certified by the Ministry of Foreign Affairs and International Cooperation; where customers require approval of such sick leave from MOHAP, they will be referred to the relevant medical committee for approval

## FAQ's

## Service completion duration

- Electronic applications: 2 working days.
  - If the sick leave needs to be reviewed by the medical committee, the service will require additional 5 working days

to get the approval of the medical committee

## Service fees

## Service channels

#### **Service locations**

- MOHAP Website: <u>www.mohap.gov.ae</u>
- MOHAP SmartApp

#### Support

- Email: info@mohap.gov.ae
- Call Center: 80011111

#### **Payment channels**

• E- Payment

#### **Target audience**

• Patients (of all age categories)

#### Resources

- User Manual Attestation of Medical Leaves and Reports PDF 1540KB
- Infographic Attestation of Medical Leaves and Reports PDF 371KB

## **Department name**

**Customer Happiness** 

#### Sector name

Support Services

#### **Main service**

Sick leave and medical reports

#### Service Code

110-10-019-000

#### **Service Classfication**

Transactional

# **Sub Service Type**

Variation

# Service Type

Government to Business - Government to Customer

# **Related Services**

- MOHAP: Approval of Medical leaves and reports in case the duration of the leave is more than 5 days
- Sick Leaves issued by a medical facility in Dubai must be attested by the Dubai Health Authority
- Sick Leaves issued by a medical facility in Abu Dhabi must be attested by the Department of Health in Abu Dhabi

# **Service Bundle**

This service is not linked with any bundles

## **Number of Users**

33816

# **Number of Transactions**

259248

# **Sustainable Goals**

Good Health And Well-Being