



Request Treatment Abroad

About the Service

This service enables UAE nationals to request treatment outside the country in the absence of appropriate treatments at the health establishments of the Ministry of Health and Prevention.

Service Process

- To apply for e-services, create an account on MOHAP website or smart app with a username and password.
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- Review and ensure that all the documents have been attached.
- The authority concerned will prepare the file for submission to the Medical Committee for the treatment abroad.
- The applicant will be notified of the Committee's decision.

Required Documents

- Copy of a recent medical report issued by a government hospital in the UAE.
- Copy of the patient's passport.
- Copy of the patient's ID card.
- Copy of the citizenship (family book).

Conditions & Requirements

1. Unavailability of appropriate treatment in the health establishments authorized by the Ministry.
2. Emergency medical treatment required while travelling abroad.

Service completion duration

- 5 working days

Service fees

Service channels

Service locations

- MOHAP Website - www.mohap.gov.ae
- MOHAP Smart App
- Email: Int.health@mohap.gov.ae

Support

- Email: Int.health@mohap.gov.ae
- Call Center: 80011111

Payment channels

- None - Service is free

Target audience

- Patients (all age groups) UAE Nationals

Resources

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Main service

Treatment Abroad

Service Code

110-39-001-000

Service Classification

Transactional

Service Type

Government to Customer

Related Services

- This service is not linked to any other services

Service Bundle

This service is not linked to any bundles

Number of Users

40

Notes

This service is limited to UAE nationals

Sustainable Goals

Good Health And Well-Being